

Southwest Snow & Lawn - Snow Removal Info

Timing - Snow will be cleared the first morning after a snowfall. Example: If it snows overnight, snow will be removed in the morning. If it snows all day, snow will be cleared the next morning. If it snows all night, and all day, snow will be cleared both mornings. ("Mornings" may include early afternoon)

Ice - We will do our best to remove tire marks, ice, and packed snow during our visits. Salting is available upon request and will be added to the invoice at the end of the month.

Billing - Invoices will be sent to the provided email at the end of each month; if service starts mid way through a month, the monthly rate will be prorated for remaining days of that month. Invoice payments are due within one week of issue date. Pay per visits are always billed monthly.

Photos - Photos of each visit will be sent to the provided email for your record and to verify the visit. No need to reply to these emails.

Standards - Snow will be removed from the driveway, walkway, stairs, porch, sidewalk, cars (if requested) etc. We will work around cars if they are parked in the driveway. Excessive snow will not be put into an area that could limit access.

Please do not hesitate to reach out with any questions or requests. We look forward to working with you and having a great season!